

PBC in practice

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improvement foundation

**Practice Based Commissioning
Development Programme**

The **improvement foundation** incorporating NPDT

Role of the Improvement Foundation

- To support and facilitate teams in making significant improvements in care pathway redesign and commissioning reform during the action periods between training events and workshops
- Induction training for project managers on service improvement, change management techniques, and Practice Based Commissioning technicalities, plus on-going support during the programme
- Provide training days and simulation events on core elements of PBC

Cont.

- A national network of Project Managers will be developed to spread and develop the learning from the programme.
- Share information across sites and capture learning from each site
- Support the establishment of local learning exchanges and national web based discussion forums

What does PBC mean for general practice?

- Enables clinicians and managers to decide on how and where services should be delivered
- What those services should look like
- Who the best person is to deliver the care
- How best to re-invest any savings

Is it the same as Fundholding?

- NO!
- BUT.....
- The learning and experience from fundholding days should not be dismissed

Common Themes from the National Programme

- Any new commissioning decisions deliver improvements for patients?
- Practices know they are delivering these improvements?
- Ensure the benefits of PBC are meaningful for clinicians and aid clinical engagement?
- Acute trusts operate in this new environment?

Cont.

- Commissioning new patient pathways fit with patient choice
- Deliver improvements in unscheduled care
- Engage patients and the wider community to ensure services meet local need
- Decisions be made on the services to be commissioned, balancing resources, use of efficiency gains, managing risk

Key Elements for Successful PBC

- Local principles for PBC
- Clinical engagement
- Good data
- PCT support – people & funding
- Local expertise

How should I get involved?

- Take advantage of the learning so far from practices working with the iF
- Look at what others are doing
- Make PBC a standing agenda item for all practice meetings
- Ask the clinicians what they want to get out of PBC
- Use the expertise available at the PCT



Practice Based Commissioning

Using Information Effectively

- Data validation – great start
 - But, what is this highlighting?
- Interrogate practice data
 - What internal information do you already collect that will help when re-shaping local services?
- Remember that you don't have to wait for perfect data
 - Good enough will do!

Service re-design

- Ideas, ideas, ideas.....
- Look at what others are doing and ask if this could work for your patients
- Be innovative

Patient Involvement

- Practices on the development programme are utilising patient forums/focus groups
- Gathering patient experience stories
- Mapping local services
 - The real picture!
- Asking patients what they want
 - but be prepared! May need to temper expectations